

Carl and Nancy Olexa
3504 Wilton Hall Court***Alexandria, Virginia 22310

August 26, 2010

State Farm Insurance Claims
Mike Woods
State Farm Insurance Companies
P.O. Box 9024
Charlottesville, VA 22906
Re: Claim # 46-D-610-928

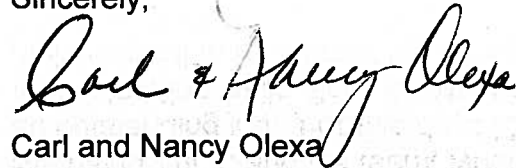
Dear Mike,

In January of this year we had the pleasure of working with State Farm's Anne Durham in PSP Claims as a result of water damage in our home. Anne was courteous, professional and always available to answer our questions and assuage our anxiety over this trauma. It was through Anne that we authorized Jenkins Restorations (45681 Oakbrook Court, #113, Sterling, VA 20166) as our PSP for reparations. In addition to Anne we want to commend/recommend Randy Lawhorn, the project manager, Reynaldo Zurita and his team, Noel Ugarte, Jose, Luis, Andres, Adrian and Roberto for an outstanding job. For five days Noel and his crew worked, often without breaks, reconstructing walls, floorboards, prep work and painting. They are true professionals, highly skilled in their craft, courteous, and were thorough in cleaning up each day.

We must admit to hearing nightmares from others who had hired contractors in the aftermath of some disaster in their home—contractors who made only cameo appearances every few days--resulting in jobs that dragged out for months. Not so with Jenkins. Randy was always available...and his team was here promptly every morning performing their jobs with precision and in a timely manner.

Thanks to State Farm and their PSP program and to all who helped us out in our time of need for a job well done.

Sincerely,



Carl and Nancy Olexa

cc: Anne Durham-State Farm
✓ Randy Lawhorn-Jenkins Restoration