

  
*RavensCrest*  
A P A R T M E N T S

8098 RAVENS CREST COURT, MANASSAS VA 20109 • Metro **703-690-0297**, Local 703-369-3941. Fax 703-369-7632  
January 27, 2010 website: ravenscrestapartments.com • email: ravenscrestapts@comcast.net

Mr. Warren Jenkins  
Mr. Russ Jenkins  
Jenkins Restorations  
45681 Oakbrook Court  
Suite #113  
Sterling, VA 20166

Dear Warren and Russ,

I want to thank your team for re-building the apartments at our community. From start to finish, they offered a lot of expertise on how to handle a fire building.

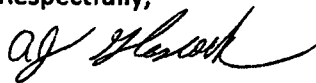
Jason Coleman and Pip Patterson were a big help on that dreadful day. They immediately secured the building, and assisted my staff with resident relations. This day went a lot smoother because of them.

Jeremy Jenkins kept in constant contact with our insurance carrier. He provided a lot of advice on a process that was relatively new to me. This was especially helpful when communicating to my supervisors.

Brian Catts managed the re-building of the apartments. He continually kept me posted with the process, and provided reasonable and responsive solutions. This was crucial in resolving any small issues, and I appreciated it very much. Victor Mendez and the rest of Brian's staff always displayed a great attitude.

I mentioned a few team members, but the whole staff and sub-contractors should be commended. The project was completed earlier than anticipated, and the new apartment homes exceeded expectations. We hope to use Jenkins Restorations for future projects.

Respectfully,



AJ Glascock  
Property Manager

